

St Andrew's Church
Paddock Wood

Extreme Weather & Emergencies

EXTREME WEATHER & EMERGENCIES

Floodline
Speak to a Floodline adviser to find out how to stay safe during a flood.
T: 0345 988 1188 / Text-phone: 0345 602 6340 (24 hour service)

Gov.UK
General sign-posting advice on 'What to do before or during a flood'
W: www.gov.uk/help-during-flood

Kent Prepared
Advice and resources prepared by the Kent Resilience Team for communities to plan ahead and prepare in the event of a flood. The onus is on communities to prepare plans which will better enable them to mitigate damage and recover better after a flood *i.e.,* build community resilience.
W: www.kentprepared.org.uk/flooding

National Gas Emergency Number
To report a gas or carbon monoxide emergency, or if a pipeline is struck (even if no gas leak has occurred).
T: 0800 111 999 (Available 24/7)
W: www.nationalgrid.com

National Grid Electricity Emergency Number
Call immediately, if you spot a potential hazard on or near an overhead electricity line.
Visit the website to find out more about what is safe and not safe to do near overhead power lines and underground cables.
T: 0800 40 40 90 (Available 24/7)
W: www.nationalgrid.com

National Power Cut Emergency Line
To report a power cut, call 105. The website provides advice on what to do during a power cut, and how to prepare for loss of electricity.
T: 105
W: www.nationalgrid.com

Report flooding – road and public drain flooding
Kent County Council (KCC) is responsible for dealing with road flooding and flooding from public drains. If the flood may cause immediate injury or death, or is putting homes at risk, please call the number provided.
T: 03000 41 81 81 (M-F: 9-5); 03000 41 91 91 (outside of office hours)
W: www.kent.gov.uk

Snow Clearing and Gritting
Contact Kent County Council (KCC) about snow clearing and gritting.
T: 0845 247 800

South East 4x4 Response
South East 4X4 Response assists the emergency services, Kent County Council (KCC) and other agencies, particularly in time of adverse weather. They are on call and available 24/7.
T: 07040 900456 (General enquiries); 01622 962636 (Emergency callout).

UK Power Networks
UK Power Networks own and maintain electricity cables and lines across London, the South East and East of England and make sure power flows reliably, safely, and securely.
Useful to report and track power cuts; register a vulnerable household for priority attention in the advent of an emergency.
W: www.ukpowernetworks.co.uk