

St Andrew's Church
Paddock Wood

Financial Advice & Support

FINANCIAL ADVICE & SUPPORT

Age UK
Age UK has a Tunbridge Wells branch dedicated to helping older people in our area with various issues including financial and cost of living problems.
T: 01892 522591
E: info@ageuktw.org.uk

Christians Against Poverty
Christians Against Poverty (CAP) have a range of services to help individuals get debt free. They have a branches across the UK and provide money and debt advice, along with practical resources:

- Improved financial situation inc. building a budget, Universal Credit, winter fuel payment.
- Support with the cost of living inc. benefits calculator, energy bill support, food bank.
- Debt: practical information inc. dealing with debt, Debt & Sheriff Officers.
- Benefits calculator – an online tool to help assess eligibility.
- Practical resources inc. anxiety & worry, writing a CV, handling loss.

T: 01274 760720
E: info@capuk.org
W: www.capuk.org

Citizens Advice
Citizens Advice offer free, confidential and impartial advice on a range of issues inc. debt, NHS care, housing, rights at work, civil rights, help with the cost of living, state pension, food banks and other help in a crisis. Local support via teams working in Cranbrook Library and Royal Victoria Place, Tunbridge Wells.
T: 0808 278 7810
W: www.citizensadvice.org.uk

Crosslight Advice (formally West Kent Debt Advice)
Crosslight Advice is an independent, community-focused charity working to alleviate poverty caused by problem debt and lack of financial capability.
T:020 7052 0318
E: info@crosslightadvice.org
W: www.crosslightadvice.org

Fareshare
FareShare Kent redistributes surplus food to charities and community organisations working with disadvantaged people across the region.
T: 01233 502 355
E: fskent@fareshare.org.uk
W: www.fareshare.org.uk

Healthy Start Vouchers
Healthy Start provides vouchers every week to spend on milk, plain fresh, frozen fruit and vegetables and infant formula milk. Free vitamins are also available. Residents can qualify if they are at least 10 weeks pregnant or have a child under four, if on benefits or if pregnant and under 18 years old.
T: 0845 607 6823
W: www.healthystart.nhs.uk

Household Support Fund – Tunbridge Wells

Funded by the Department for Work and Pensions, the Household Support Fund scheme supports vulnerable Kent households in need of help with significantly rising living costs. The next cost of living support scheme, providing £100 support to eligible households with energy and/or food costs, is due to open from the **second week in June 2024**. The scheme will operate on a first come, first served basis. Applications will close in September 2024 or once the funds have been allocated.
W: https://www.kent.gov.uk/social-care-and-health/adult-social-care/paying-for-care/benefits/household-support-fund

Kent Support & Assistance Service (KSAS)
KSAS is a discretionary service; they may be able to help those facing an unforeseeable, short-term crisis with:
- supermarket vouchers (to buy food, toiletries and nappies)
- gas or electric fuel vouchers (prepayment meters only).

E: ksas@kent.gov.uk
W: www.kent.gov.uk/social-care-andhealth/care-and-support/benefits/homeessentials-in-a-crisis

Money Carer
The Money Carer Foundation is a national social enterprise that provides a trusted appointeeship service to protect vulnerable adults and to manage their everyday finances in line with our local partnership with the DWP.
T: 0161 791 3064 / 0800 083 0626
E: refer@moneycarer.org.uk
W: www.moneycarer.org.uk

Money Helper
Offers free and impartial money advice *e.g.,* help with the cost of living, dealing with debt, money problems and complaints, and, scams.
W: www.moneyadviceservice.org.uk

National Debtline
National Debtline is a national telephone helpline for people with debt and money problems. The service is free, confidential and independent. Alternatively, a Digital Advice Tool is available 24/7.
T: 08088 08 40 00
W: www.nationaldebtline.org

Nourish - Tunbridge Wells
Nourish is a registered charity that provides short-term emergency provisions, support and signposting in a crisis to individuals and families across Tunbridge Wells, South Tonbridge and the surrounding areas.
Nourish works on a strict referral only basis from front line professionals, such as health professionals, social workers, housing support workers, and voluntary agencies (CAB and Age UK) TW and community referrers.
T: 01892 548892
E: referral@nourishcommunityfoodbank.org.uk
E: office@nourishcommunityfoodbank.org.uk
W: www.nourishcommunityfoodbank.org.uk

Paddock Wood Community Advice Centre (PWCAC)
PWCAC provides free and confidential advice on a wide range of issues including benefits, debt, employment, healthcare, housing / homelessness, relationships, and tax.

T: 01892 838619
E: info@pwadvice.org
W: www.pwadvice.org/home/

Paddock Wood Community Storehouse
The Community Storehouse is managed and staffed by volunteers who help to gather and distribute food parcels to those who need this support. The project is based at The Wesley Centre in Paddock Wood.
Residents known to be struggling to make ends meet are supported by a number of health, medical, educational, spiritual and social agencies in Paddock Wood. At their discretion, these agencies can issue Community Storehouse vouchers which allow clients to collect a parcel of food items to help them prepare meals for the next few days. Alternatively, anyone may drop in with evidence of their present need and at TCS' discretion they will be helped.
T: 07582 142948 (during opening hours)
E: enquiries@communitystorehouse.co.uk
W: www.communitystorehouse.co.uk

The Salvation Army
The Salvation Army is able to offer emotional, spiritual and practical support for the local community. They provide referrals to foodbanks and other groups. They are also able to accept referrals from agencies for people in the local community who require practical assistance for items such as furniture, white goods, bedding, clothing etc.
They run a weekly sale (Thursday) with good quality clothes at low prices 50p-£2. Plus, they run a lunch club on Wednesday and Thursday at 12:30 for £5 per day.
T: 01892 523 849
E: tunbridge.wells@salvationarmy.org.uk
W: www.salvationarmy.org.uk/tunbridge-wells